Managing Change and Ambiguity

Change, complexity and volatility have become a constant part of doing business. Join this session to gain the skills you need to cope more effectively with change in times of ambiguity. Identify the four common responses to change and adopt strategies that work well for you to overcome challenges. Maintain high performance and productivity through the change process and where required, coach your team towards positive outcomes. Confidently articulate difficult messages and think on your feet to and create Empower teams for success.

Click here to access the video overview.

Snapshot

Duration: 90 minute

Learning Outcomes

- Identify personal responses to change and any patterns of resistance

- Examine the impact on performance and strategies to ensure productive outcomes both individually and collectively as a team

- Learn about and apply change models to support change readiness and change action

Course Outline

- Analyse personal responses to change

- Compare and differentiate how others respond to change

- Explore individual change maps

- Resisting change

- Productive conversations about change

- The ADKAR model for navigating change

- Top 10 tips for dealing with change disablers

- Plan for change acceptance and a smooth transition