

Be a Great Communicator

Learn about the communication styles and techniques to be able to overcome challenges with communicating effectively. Investigate a range of communication frameworks to overcome challenges associated with communicating effectively. Learn about your own style of communication and the style of others to structure message effectively to ensure it is understood effectively.

[Click here](#) to access the video overview.

Snapshot

Duration: 90 minute

Learning Outcomes

- Exploring Communication
- Communication Styles
- Communication Barriers
- Tools and Techniques
- Engage your Audience

Course Outline

- What makes a great communicator
- Communication hurdles
- Basic communication model (White Noise)
- Communicate with confidence
- Understanding the 4 Communication Styles (Action/ Process/ People/ Ideas)
- Communication Barriers
- Building a foundation of Trust
- 3V's of communication
- 5P's of vocal communication
- Filler Words
- Levels of listening (Internal/ Attentive/ Observational)