

Mastering the Art of Managing Up

Mastering the art of managing up will provide you with a better understanding of how to communicate more effectively, build trust, manage expectations and handle conflicts with superiors in a constructive manner.

This session will equip you with the skills and knowledge necessary to understand the benefits of managing up, how to effectively manage up and build positive relationship with superiors in the workplace.

Snapshot

Duration: 90 minute

Learning Outcomes

- Understand the concept of managing up
- Learn practical strategies for building trust and credibility
- Develop skills to manage expectations in a constructive and professional manner
- Identify opportunities to build strong alliances

Course Outline

- Understanding Managing Up
- Building strong relationships with your boss
- Strategies for managing up
- Applying managing up techniques