

Leader of the Blended Workplace

Virtual Class

As we move into a new way of working, teams could be split between employees in the physical workplace and those working from home. Team leaders and managers will need to adopt a set of micro skills to ensure that their teams remain productive, engaged and part of a positive culture. Leaders will also be expected to maintain high levels of performance with a team that responds in an agile way to changes in business circumstances.

Snapshot

Duration: 90-minute virtual classroom

Platform: Adobe Connect

Pre-requisites: None

Learning Outcomes

- A practical toolkit of strategies to adopt to ensure that your team remains adaptable, innovative and high performing.
 - Share ideas with your colleagues so that you build your own set of micro skills that suit the nature of your team and your business environment.
- How to communicate effectively across different mediums to create meaningful dialogue and avoid conflict situations
 - Ensure that you maintain an inclusive culture where everyone feels valued without an 'us vs them' mentality developing
 - Grow your ability to coach and develop your team so that they continue to perform at high levels
 - Develop a team that has a high level of resilience and flexibility to cope with the demands of the business to achieve efficiency and productivity
 - Lead your team through the many changes that continue to arise – in fact, ensure that dealing with change is a critical strength!

About your course

Our virtual courses are highly interactive. This is not a webinar and you will be encouraged to actively participate during the session.

To get the most out of this course, we highly recommend:

- You join the training from a quiet place free from interruptions
- Use a headset with a microphone to communicate with the class
- Familiarise yourself with the Adobe Connect chat function