

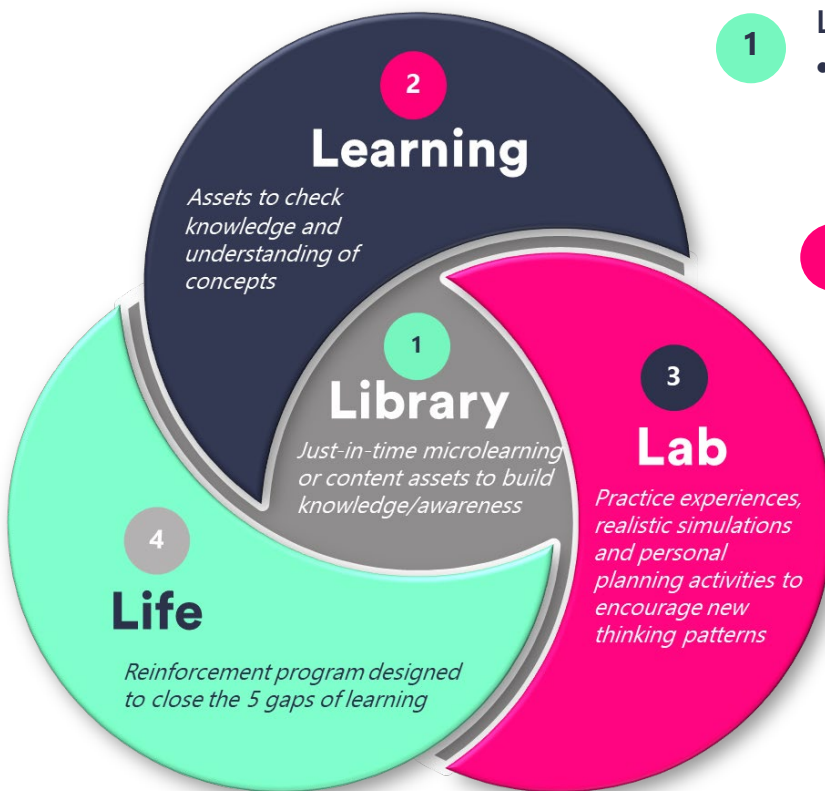
Disability Awareness

Content and Assets

Enhancing the capability of employees to effectively interact with and serve people with disability.



MCI has a truly unique series of highly practical and engaging learning assets that address the real-life challenges faced when interacting with people with disability.



1

Library

- Micros to cover content needed that is specific to the topic.

2

Learning

- Series of challenging and real-life branching scenarios.
- Can be contextualised to ensure relevant to specific work environment.

3

Laboratory

Digital On-Demand Assets

- A virtual custom-designed escape room experience.
- Immersive Virtual Reality Live Simulations

Real-Time Facilitated

- Classroom Session

Virtual Classroom Session

- Bespoke interactive virtual session, to practice skills (e.g. having difficult conversations, assertiveness etc)

4

Life

A spaced-learning reinforcement program over 21 days (matrix of items provided)

Organisations use their own technology to deploy



Disability Awareness has significant and measurable benefits for organisations



Designed in **collaboration** with subject matter experts, as well as people with lived experience.



Contextualised for interacting with customers.



Uses our **4L's Instructional Design Methodology** to ensure depth and rigour to the learning solution.



SCORM compliant, so easy to upload on existing LMS or LXP.

Digital Assets



Microlearning Assets

- Disability Awareness
- Accessibility and Inclusion
- The Discrimination to Exploitation Continuum

Inclusive Practices – Customer Series

10 scenarios

- Interacting with customers with “invisible” disabilities, including mental health concerns, and psychosocial or cognitive disabilities.

5 scenarios

- Interacting with customers with “visible” disabilities, including physical and sensory (sight and hearing) disabilities.

Get in touch with us today to discuss your learning requirements and see how we can help you!