



Schedule of Public Programs & Learning Solutions

2017

Personal effectiveness (workshops)

Enquire now

PRICE	DAY(S)	DATE(S)	LOCATION
How to Handle Difficult People and Situations			
\$500*	1	23 May17	Sydney
Time Management			
\$500*	1	6 Jun17 7 Sep17 29 Nov17	Sydney
Presentation Skills			
\$500*	1	21 Jul17	Sydney
Business Writing Skills			
\$500*	1	24 May17 17 Aug17	Sydney
Effective Conflict Management			
\$500*	1	9 Jun17 29 Sep17	Sydney
Effective Decision Making			
\$500*	1	25 May17 19 Sep17	Sydney
Influencing & Negotiation Skills			
\$500*	1	27 Jul17	Sydney
Effective Communication, Influencing, and Assertiveness			
\$990*	2	8-9 Jun17 5-6 Oct17	Sydney

† exempt from GST
* plus GST

Trainer accreditation and facilitation development

Enquire now

(workshops with Blended Learning)

PRICE	DAY(S)	DATE(S)	LOCATION
LEGO® SERIOUS PLAY® Facilitator Program			
\$3000*	3	GROUP A: 16-18 May17 GROUP B: 12-14 Jul17 GROUP C: 15-17 Nov17	Sydney
Diploma of Training Design & Development (TAE5016)			
\$2950†	5	GROUP A: 3-7 Jul17 GROUP B: 23-27 Oct17 GROUP C: 4-8 Dec17	Sydney
Advanced Facilitation Skills (powered by Gamestorming)			
\$1100*	2	17-18 Aug17	Sydney

† exempt from GST

* plus GST

Accredited programs

(workshops with Blended Learning)

Enquire now

PRICE	DAY(S)	DATE(S)	LOCATION
Diploma of Leadership & Management (BSB51915)			
\$4995 [†]	10	GROUP A: 20-21 Jul17; 14-15 Aug17; 12-13 Sep17; 17-18 Oct17; 13-14 Nov17 GROUP B: TBC	Sydney
Diploma of Project Management (BSB51415)			
\$4995 [†]	6	GROUP A: 9-10 May17; 14-15 Jun17; 18-19 Jul17 GROUP B: 25-26 Jul17; 22-23 Aug17; 14-15 Sep17	Sydney
Certificate IV in Leadership & Management (BSB42015)			
\$3995 [†]	8	GROUP A: 29-30 May17; 20-21 Jun17; 13-14 Jul17; 10-11 Aug17 GROUP B: 27-28 Jul17; 29-30 Aug17; 21-22 Aug17; 19-20 Oct17	Sydney
Certificate IV in Customer Engagement (BSB40315)			
\$3995 [†]	8	GROUP A: TBC GROUP B: TBC	Sydney
Certificate IV in Business Sales (BSB40615)			
\$3995 [†]	8	GROUP A: TBC GROUP B: TBC	Sydney

[†] exempt from GST
^{*} plus GST

Qualification or skillset is exempt from GST.

Tailored corporate solutions

(Bespoke blended learning programs)

Enquire now

The **MCI Solutions** team understand that in the corporate environment learning solutions often require a level of tailoring to ensure materials, messages and outcomes reflect your organisation's vision, values and priorities.

Having access to a wealth of award winning materials and leading corporate facilitators MCI Solutions are ideally positioned to partner with organisations to support and deliver on your L&D needs.

Portfolio areas include:

- **Manage and Lead by Design**
- **Change by Design**
- **Innovation by Design**
- **Facilitation by Design**
- **Customer Service by Design**

We look forward to your enquiry.

(Online education)

MCI offers a variety of online diploma-level courses through **MCI Institute**. These courses are available to all and are a proven road-map to upskilling.

MCI Institute's offering is as follows:

Diploma

BSB50415

Diploma of Business Administration

BSB50215

Diploma of Business

BSB51915

Diploma of Leadership & Management

FNS50215

Diploma of Accounting

BSB51415

Diploma of Project Management

BSB50615

Diploma of Human Resources Management

BSB51315

Diploma of Work Health & Safety

Double Diploma

BSB50215 | BSB51915

Double Diploma of Business and Leadership & Management

BSB50215 | BSB50415

Double Diploma of Business and Business Administration

BSB51915 | BSB50415

Double Diploma of Leadership & Management and Business Administration

BSB50615 | BSB50215

Double Diploma of Human Resources Management and Business

Advanced Diploma

BSB61015

Advanced Diploma of Leadership & Management

Please visit <http://mciinstitute.edu.au> for more information

Digital learning solutions

Enquire now

Micro byte learning



ACTO

Digital Learning app and solution to help you create and deploy content in real time.

Using video and micro byte learning action packs, your staff will experience, evolve, and learn

Training is linked into daily employee processes to enhance application

Deep search knowledge base for learner usability

Trackable analytics measure learning effectiveness and employee sentiment

ACTO is a very effective learning solution that meets all budgets and corporate learning needs. Easy to scale, customise, and focus on the learner.

Reinforce, anywhere, anytime



mindmarker x
the leader in training reinforcement

Science-based learning reinforcement and compliance app using mindmarkers and surveys.

Closes 5 training gaps - knowledge, skills, motivation, environment, and communication

Learner embedding tool that makes training stick and is designed to beat the "Ebbinghaus" forgetting curve

Move the retention of your workforce forward collectively and increase training impact and ROI

Advanced analytics measure behaviour change over time

Mindmarker is ideal for learning reinforcement and protecting L&D investments. Ensures you are maximising your spend and ROI.

Digital video coaching



LearnCore

Sales enablement and video coaching solution using learn, text, and Pitch IQ.

Byte-size learning tool that provides scalable video coaching and virtual role-playing tools (UGC - user-generated content)

Help your reps deliver smarter sales demos, tighter pitches, and to leverage best practice

Proven to elevate the team capability and success in sales pitches

Great analytics that test and identify knowledge gaps with easy quiz and survey tools

LearnCore is great for sales team training and large regional workforce training.

Full integration available on all MCI digital apps.
Multi digital device applications - mobile, tablet, desktop computer.